**Parth Rana**  
[[parthrana353@gmail.com](mailto:parthrana353@gmail.com)] | [9773259574] |

**Objective**

Dedicated and customer-focused professional pursuing a **Bachelor of Computer Applications (BCA)** from Silver Oak University. Seeking a **Customer Support** role where I can leverage my communication skills, problem-solving abilities, and technical knowledge to enhance customer satisfaction and business success.

**Education**

**Bachelor of Computer Applications (BCA)**  
Silver Oak University, Ahmedabad  
(Expected Graduation: 2025)

**Skills**

* **Customer Service:** Strong communication, active listening, conflict resolution
* **Technical Support:** Troubleshooting, ticket handling, basic IT support
* **Software & Tools:** MS Office (Word, Excel, PowerPoint), CRM tools, Live Chat Support
* **Languages:** English, Hindi, Gujarati
* **Problem-Solving & Time Management**

**Additional Information**

* Strong adaptability and ability to handle high-pressure situations.
* Passionate about improving customer experiences through efficient support.
* Open to full-time and part-time opportunities.